

Table of Additional Charges

Additional Charges		
Additional Charges	Description	Price excluding VAT 24%
Saturday Delivery	Available for shipments to major cities (in certain zip codes). Saturday delivery commitment times depend on the shipping service you choose, as well as the origin and destination of your shipment. For more information, call Customer Service at +30 210 6073005 (option 3).	110,00 €
Signature Requirement Service	Upon the customer's request, the Company may obtain a signature from the recipient or a representative of the recipient at the delivery address.	8,00 €
Service of Delivery to / Pick up from Outermost Areas - Imports & Exports	If you need to export a shipment to one of your customers, import a shipment from one of your suppliers, located in an outermost area in a foreign country, the Company has the means to transport it quickly, reliably and safely.	25,00 €
Oversized Piece Transport Service	Additional charge for any piece, including pallets with actual or volumetric weight greater than 70 kg. Applies to international shipments.	30,00 €
Shipment Label for Import 1 Attempt Returns Plus	The Shipment Label for Import service with 1 Attempt Returns Plus allows you to request the pick-up service for package import. The courier, in the foreign country, having the import bill printed, will make an attempt to receive your shipment. If unable to collect the parcel on the first attempt, will leave the label/bill of lading for your customer in a safe place. Then, your customer, from abroad, will simply need to label the package and deliver it to an office of the partner company or arrange to receive it from them by phone.	10,00 €
Shipment Label for Import 3 Attempts Returns Plus	The Shipment Label for Import service with 3 Attempts Returns Plus allows you to request the pick-up service for package import. The courier, in the foreign country, having the import bill printed, will try to receive your package for three consecutive working days. If the overseas courier is unable to receive the package even with the third attempt, the label/bill of lading will be returned to the local store of the partner company.	15,00 €
Cash on Delivery (COD)	The Cash on Delivery service is ONLY offered for EXPORTS. The collection of cash payment for your goods, in the form of cash from your customers, takes place upon delivery to the destination country. Payment is ONLY made in cash, the maximum amount is set at €3,000. The COD service is ONLY available for shipments within the EU and only those countries that have EURO. IN EACH EU COUNTRY THE MAXIMUM AMOUNT OF COD VARIES. Cash On Delivery is not available for all zip codes in a country. To verify if COD is available for your destination, please call our Customer Service Department at +30 210 6073005 (option 3).	30,00 €
Address Correction	Additional charge for a shipment that was not delivered on the first attempt due to an incorrect address or incomplete information upon receipt, and for which additional actions were required by the Customer Service Department to locate the correct address and final delivery. Also the same fee applies when the sender requests any change in address.	10,00 €
Pallet Transport Service	Up to 100kg of weight and Europallet dimensions (120x80x90), the price list is valid and an additional charge for transporting large parcels (Over Size Piece) applies. For anything that exceeds the above, after consultation with the SPM Department at +30 210-6073063 and +30 210-6073102.	

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